

Midterm Test

Subject: English for Tourism and Hospitality

Year/Class: _____

Name and family name: _____

Time: 60 minutes

I. Vocabulary

1.1 Match the words into a definition.

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|--------------------|--|
| 1. head office | 5 _____ people over 21 years old. |
| 2. specialize in | 4 _____ a combination of travel and accommodation |
| 3. last-minute | 1 _____ the official home of a company |
| 4. package holiday | 2 _____ be very good at |
| 5. young adults | 3 _____ just before you travel |
| 6. employee | 8 _____ petrol, gas, etc., for airplane or car engines |
| 7. travel agent | 6 _____ somebody working for a company |
| 8. fuel | 7 _____ somebody selling travel products |

1.2 Complete these comments from managers and workers using the words in the box.

attendance	bonus	challenging
proud	respect	target
turnover		

1. 'My company makes good products and I am proud of it.'
2. 'I respect my manager. He makes excellent decisions.'
3. 'I find the job very challenging, but I like it.'
4. 'Staff turnover is low at my company. About 10% of people leave the company every year.'
5. 'I get a bonus at the end of the year because I always work hard.'
6. 'We don't have a problem with attendance. The staff come to work every day.'
7. 'I have a sales target every month and I usually reach it.'

II. Grammar

2.1 Complete the sentences with *a/an/the*.

1. Sam Pitmore is a manager. He's the product development manager of a travel company.
2. Augusto Ribeiro is the owner of the company. The general manager is Anil Kapoor.
3. Susan Tyler is a manager. She's responsible for a big department. She's the manager of the sales department.
4. Fred Smith isn't a manager. He works in the finance department. Finance is an important department.

III. Reading

3.1 Read the letter and answer the questions

Dear Sir,

I would like to apply for the tourism and hospitality course at your school.

My name is Jiao. I was born in Porto in 1988, in the north of Portugal. I come from Portugal, but my parents are Chinese. I am fluent in both languages because I speak them at home and at work. My English skills are also good. My interest in tourism and hospitality goes back a long way. My dad had a world cuisine restaurant. He opened it in the 1980s.

Travelling is also a passion for me. Between 2005 and 2008, after high school and college, I travelled a lot and visited many countries in Asia and South America. I wanted to discover new places and people. I studied the cultures of these countries and learnt a lot.

I got a job as a tour guide in 2012. Now I work as the manager of a boutique hotel. I love my job. I don't want to earn lots of money - I just want to enjoy my life and work.

I look forward to hearing from you.

Jiao

Questions:

1. What nationality is Jiao?

Jiao is Portuguese.

2. What languages does he speak?

He speaks Portuguese and Chinese.

3. What do his parents do?

They had a restaurant in the 1980s.

4. Why did Jiao travel so much?

He wanted to discover new places and learn about other cultures.

5. What jobs has Jiao had?

He has worked as a tour guide and a hotel manager.

6. What do you think of Jiao's motivation?

Students' own answers.