

Midterm Test

Subject: English for Tourism and Hospitality

Year/Class: _____

Name and family name: _____

Time: 60 minutes

I. Vocabulary

1.1 Match the words into a definition.

1. head office _____ people over 21 years old.
2. specialize in _____ a combination of travel and accommodation
3. last-minute _____ the office home of a company
4. package holiday _____ be very good at
5. young adults _____ just before you travel
6. employee _____ petrol, gas, etc., for airplane or car engines
7. travel _____ somebody working for a company
8. fuel _____ somebody selling travel products

1.2 Complete these comments from managers and workers using the words in the box.

attendance	bonus	challenging
proud	respect	target
turnover		

1. 'My company makes good products and I am _____ of it.'
2. 'I _____ my manager. He makes excellent decisions.'
3. 'I find the job very _____, but I like it.'
4. 'Staff _____ is low at my company. About 10% of people leave the company every year.'
5. 'I get a _____ at the end of the year because I always work hard.'
6. 'We don't have a problem with _____. The staff come to work every day.'
7. 'I have a sales _____ every month and I usually reach it.'

II. Grammar

2.1 Complete the sentences with *a/an/the*.

1. Sam Pitmore is _____ manager. He's _____ product development manager of a travel company.
2. Augusto Ribeiro is _____ owner of the company. _____ general manager is Anil Kapoor.
3. Susan Tyler is _____ manager. She's responsible for _____ big department. She's _____ manager of _____ sales department.
4. Fred Smith isn't _____ manager. He works in _____ finance department. Finance is _____ important department.

III. Reading

3.1 Read the letter and answer the questions

Dear Sir,

I would like to apply for the tourism and hospitality course at your school.

My name is Jiao. I was born in Porto in 1988, in the north of Portugal. I come from Portugal, but my parents are Chinese. I am fluent in both languages because I speak them at home and at work. My English skills are also good. My interest in tourism and hospitality goes back a long way. My dad had a world cuisine restaurant. He opened it in the 1980s.

Travelling is also a passion for me. Between 2005 and 2008, after high school and college, I travelled a lot and visited many countries in Asia and South America. I wanted to discover new places and people. I studied the cultures of these countries and learnt a lot.

I got a job as a tour guide in 2012. Now I work as the manager of a boutique hotel. I love my job. I don't want to earn lots of money - I just want to enjoy my life and work.

I look forward to hearing from you.

Jiao

Questions:

1. What nationality is Jiao?

2. What languages does he speak?

3. What do his parents do?

4. Why did Jiao travel so much?

5. What jobs has Jiao had?

6. What do you think of Jiao's motivation?
